User Experience Forum Agenda March 27, 2019

	Topic	Presenter
1)	Welcome/Introductions	Ray Scerri
2)	Review 2018 Enhancements a) Bank Letter b) Mobile App c) Bonus Leave Original & Technical Correction d) Capture Experience & Education e) Create Hold Flag on Position f) Extended Adverse Weather g) HDHP Enrollments with BenefitFocus	Ray Scerri
3)	Mobile App Demo	Mallika Guruswamy
4)	Training Updates	Michael Euliss
5)	Reporting Updates	Karen DeLeon
6)	Review Upcoming Enhancementsa) DPS Shift Differentialb) LI Salary Adjustment Enhancementc) National Guard Paymentd) SAP PI Interface	Kate Smith/Carlos Arbelaez
7)	New Processes Review a) State Health Plan LOA Premium Payment b) Action/Reason New Template	Liz Brown Andrea Porterfield
8)	Open Forum Discussion a) Challenges and Needs	Ray Scerri/Andrea Porterfield